

IBM Tivoli Business Services Manager 4.1 for Administrators TM33E2



IBM Tivoli Business Service Manager (TBSM) helps visualize the health of critical business services and associated Service Level Agreements (SLAs). TBSM 4.1 enables IT to target resources and actions toward the most critical and costly IT resources and issues, ultimately delivering the greatest impact to the business. In this course, you will learn how to develop and build service models and configure service views. Through hands-on exercises, you will use, configure, and administer TBSM 4.1.

Course Contents

- TBSM 4.1 Overview
- TBSM 4.1 Service Models
- TBSM 4.1 Service Views
- Maintenance windows
- Data fetchers, data feeds, and the TEC Event Integration Facility (EIF) Gateway
- Auto-population with data fetchers and ESDAs
- Custom views
- Administering users and groups
- TBSM 4.1 API
- Support the TBSM 4.1 environment as an administrator
- Describe bidirectional data flow between OMNibus and the TBSM server
- Troubleshoot operations using TBSM logs
- Configuring TBSM 4.1 server failover
- Install TBSM 4.1

Target Group

System Administrators and System Managers tasked with configuring and administering TBSM 4.1.

Knowledge Prerequisites

Background in networking protocols and architectures, Familiarity with database concepts, Familiarity with system monitoring and system event concepts, Familiarity with IBM Netcool OMNibus Object Server.

Recommended courses:

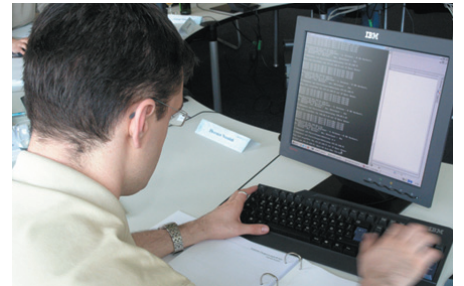
IBM Tivoli Netcool/OMNibus Administration and Configuration



Reservation and Registration

We will be glad to make a free and non-binding course reservation for you for the duration of two weeks. On www.experteach-benelux.com under *Registration*, you can conveniently make course reservations, registrations, and hotel reservations. Alternatively, call us under +31 (0)76 52 32 950.

For closed groups of participants, we can modify the course contents according to your requirements. Do not hesitate to contact us!



3 days €2,390 exclusive of V.A.T.

Course date (dd.mm.yy)/Location

Course dates available on request

Up-to-date information: www.experteach-benelux.com TISM



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